Grid® Report for RFP | Winter 2025



RFP Software

| Contende | ers | | | | | Leaders |
|----------|-----|--|--|--|---------|----------|
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| | | | | | | |
| Niche | | | | | High Pe | rformers |

G2 Grid® Scoring

(RFP Software continues on next page)

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RFP Software (continued)

RFP Software Definition

Request for proposal (RFP) software, sometimes referred to as request for quotation (RFQ) software, helps companies create and manage RFP documents, as well as the processes used for vendors to respond to proposals or questionnaires outlining their products or services, pricing, and other relevant information. Companies use RFP software to streamline the creation of RFP documents, track submissions, and analyze the efficiency of their RFP activities. This type of software is used by buyers or procurement professionals to invite bidders to participate in RFPs and compare them to determine the best proposal. In addition, vendors, as well as sales and marketing teams, use this type of strategic response management software to submit RFP responses, track the results of their submissions, collaborate with other stakeholders, and maintain a content library.

RFP software usually includes features for proposal management and integrates with other products such as purchasing software, strategic sourcing software, and proposal software.

To qualify for inclusion in the Request for Proposal (RFP) category, a product must:

- Provide standard templates to create RFP documents
- ▶ Generate guotes and proposals based on RFP documents
- Provide a repository of documents and templates which can be used to quickly generate request for proposals
- ▶ Integrate with solutions like CRM and CPQ to pull product and customer data
- Offer functionality to quickly and efficiently create, share, and send request for proposals, allow edits and feedback during the proposal process, and track changes made
- Include analytics to evaluate the efficiency of the proposal process
- ▶ Compare RFP responses based on custom selection criteria
- Maintain a history and audit trail of submissions, responses, and supplier details, which can be used to create new RFP documents

RFP Grid® Scoring Description

Products shown on the Grid® for RFP have received a minimum of 10 reviews/ratings in data gathered by November 19, 2024. Products are ranked by customer satisfaction (based on user reviews) and market presence (based on market share, seller size, and social impact) and placed into four categories on the Grid®:

- Products in the Leader quadrant are rated highly by G2 users and have substantial Market Presence scores. Leaders include: Responsive, formerly RFPIO, Loopio, and Upland Ovidian
- ▶ High Performing products have high customer Satisfaction scores and low Market Presence compared to the rest of the category. High Performers include: Tribble, 1up, Keelvar, and 0mbud
- Contender products have relatively low customer Satisfaction scores and high Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. Contenders include: Fairmarkit, QorusDocs, and Zip
- Niche products have relatively low Satisfaction scores and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. Niche products include: Precoro, LightSource, DeepStream Technologies, Olive, RocketDocs, XaitPorter, and ProcurePort



Grid® Scores for RFP Software

The table below shows the Satisfaction and Market Presence scores that determine product placement on the Grid®. To learn more about each of the products, please see the profile section.

Leaders

| | # of Reviews | Satisfaction | Market Presence | G2 Score |
|----------------------------|--------------|--------------|-----------------|----------|
| Responsive, formerly RFPIO | 998 | 99 | 97 | 98 |
| Loopio | 561 | 83 | 93 | 88 |
| Upland Ovidian | 83 | 52 | 89 | 70 |

High Performers

| Tribble | 53 | 83 | 38 | 61 |
|---------|----|----|----|----|
| 1up | 18 | 72 | 46 | 59 |
| Keelvar | 14 | 51 | 37 | 44 |
| Ombud | 24 | 54 | 33 | 44 |

Contenders

| Fairmarkit | 10 | 43 | 51 | 47 |
|------------|-----|----|----|----|
| QorusDocs | 116 | 34 | 51 | 43 |
| Zip | 22 | 18 | 60 | 39 |

Niche

| Precoro | 52 | 37 | 43 | 40 |
|-------------------------|----|----|----|----|
| LightSource | 10 | 40 | 38 | 39 |
| DeepStream Technologies | 16 | 40 | 36 | 38 |
| Olive | 46 | 33 | 36 | 34 |
| RocketDocs | 78 | 23 | 33 | 28 |
| XaitPorter | 13 | 22 | 18 | 20 |
| ProcurePort | 11 | 22 | 6 | 14 |

^{*} Products are ordered by G2 Score. Satisfaction score is used as a tiebreaker if two products have the same G2 Score.



Grid® Methodology

Grid® Rating Methodology

The Grid® represents the democratic voice of real software users, rather than the subjective opinion of one analyst. G2 rates products from the RFP category algorithmically based on data sourced from product reviews shared by G2 users and data sourced from third parties.

Technology buyers can use the Grid® to help them quickly select the best products for their businesses and to find peers with similar experiences. For sellers, media, investors, and analysts, the Grid® provides benchmarks for product comparison and market trend analysis.

Grid® Scoring Methodology

The Grid® Report for RFP | Winter 2025 is based on reviews collected through November 19, 2024. We apply unique algorithms to this data to calculate Satisfaction (v4.0) and Market Presence (v7.0) scores for the Winter 2025 report quarter. To view the RFP Grid® with the most recent data, please visit the RFP page. For more details on Grid® Scoring, please view the G2 Scoring Methodology here.

Grid® Categorization Methodology

Making G2 research relevant and easy for people to use as they evaluate and select business software products is one of our most important goals. In support of that goal, organizing products and software companies in a well-defined structure that makes capturing, evaluating, and displaying reviews and other research in an orderly manner is a critical part of the research process.

To manage the process of categorizing the software products and the related reviews in the G2 community, G2 follows a publicly available categorization methodology. All products appearing on the Grid® have passed through G2's categorization methodology and meet G2's category standards.

Many terms that appear regularly across G2 and are used to aid in product categorization warrant a definition to facilitate buyer understanding. These terms may be included within reviews from the G2 community or in executive summaries for products included on the Grid[®]. A list of standard definitions is available to G2 users to eliminate confusion and ease the buying process.

Rating Changes and Dynamics

The ratings in this report are based on a snapshot of the user reviews and third-party data collected by G2 up through November 19, 2024. The ratings may change as the products are further developed, the sellers grow, and as additional opinions are shared by users. G2 updates the ratings on its website in real time as additional data is received, and this report will be updated as significant data is received. By improving their products and support and/or by having more satisfied customer voices heard, Contenders may become Leaders and Niche sellers may become High Performers.

(Grid® Methodology continues on next page)

^{**} Net Promoter, Net Promoter System, Net Promoter Score, NPS and the NPS-related emoticons are registered trademarks of Bain & Company, Inc., Fred Reichheld and Satmetrix Systems, Inc.



Grid® Methodology (continued)

Trust

Keeping our ratings unbiased is our top priority. G2 follows defined community guidelines to ensure privacy, and authenticity for users and reviews. For more details, please view the G2 Community Guidelines here.

Grid® Inclusion Criteria

All products in a G2 category that have at least 10 reviews from real users of the product are included on the Grid[®]. Inviting other users, such as colleagues and peers, to join G2 and share authentic product reviews will accelerate this process.

If a product is not yet listed on G2 and it fits the market definition above, then users are encouraged to suggest its addition to our RFP category.

Product Profiles

Product profiles and detailed charts are included for products with 10 or more reviews.

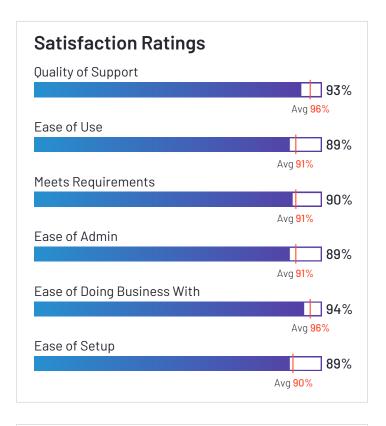


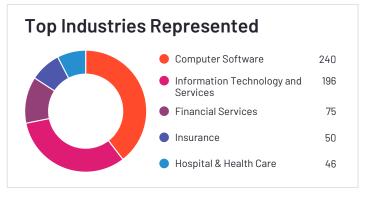


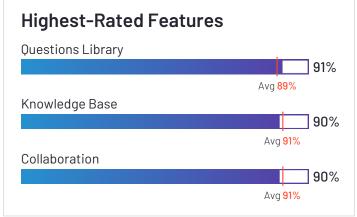
Responsive, formerly RFPIO

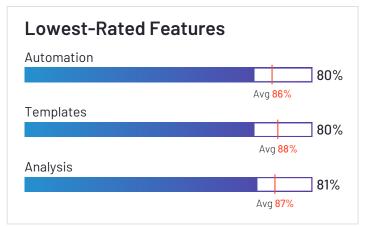


Responsive, formerly RFPIO has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. Responsive, formerly RFPIO has the largest Market Presence and received the highest Satisfaction score among products in RFP. 97% of users rated it 4 or 5 stars, 91% of users believe it is headed in the right direction, and users said they would be likely to recommend Responsive, formerly RFPIO at a rate of 91%. Responsive, formerly RFPIO is also in the Vendor Security and Privacy Assessment, Document Generation, Salesforce AppExchange Apps, Proposal, and Strategic Sourcing categories.

















Employees (Listed On Linkedin) 610



Company Website responsive.io



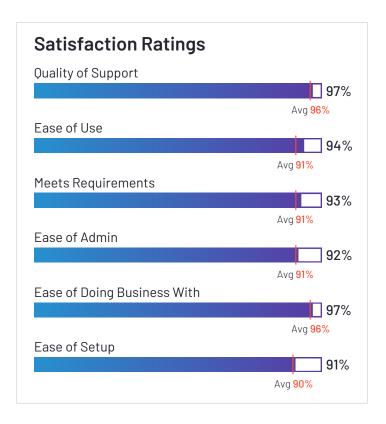


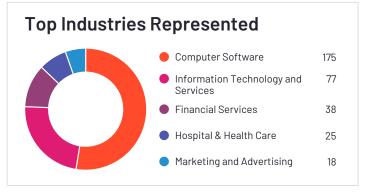
Loopio

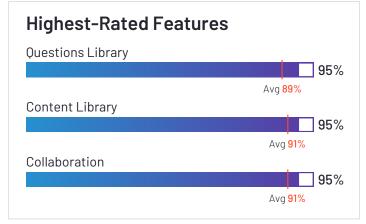
4.7 ★★★★ (622)

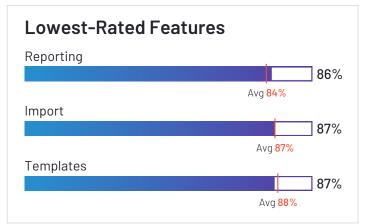


Loopio has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 99% of users rated it 4 or 5 stars, 97% of users believe it is headed in the right direction, and users said they would be likely to recommend Loopio at a rate of 95%. Loopio is also in the Proposal, Salesforce AppExchange Apps, and Vendor Security and Privacy Assessment categories.

















Employees (Listed On Linkedin) 274



Company Website www.loopio.com



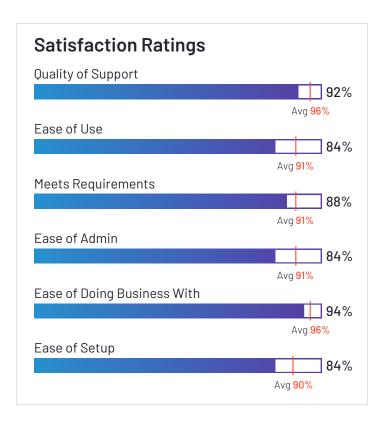


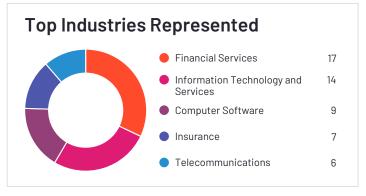
Upland Qvidian

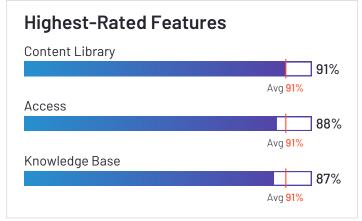


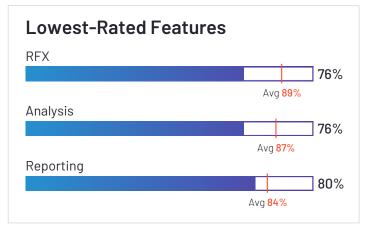
Leader

Upland Qvidian has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 94% of users rated it 4 or 5 stars, 92% of users believe it is headed in the right direction, and users said they would be likely to recommend Upland Qvidian at a rate of 87%. Upland Qvidian is also in the Proposal category.

















Employees (Listed On Linkedin) 1,030



Company Website uplandsoftware.com



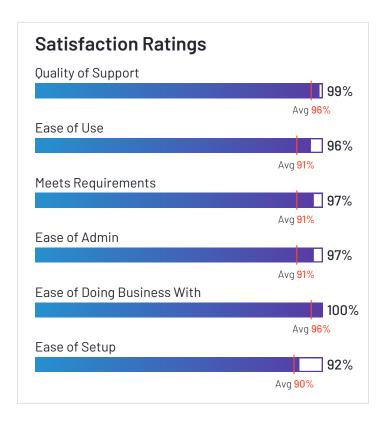


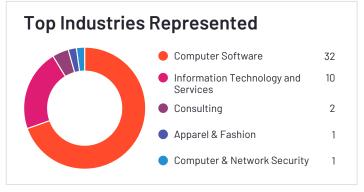
Tribble

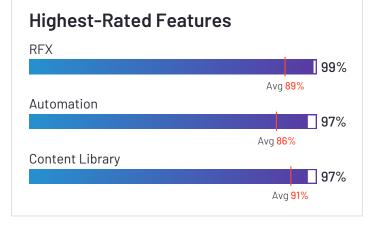


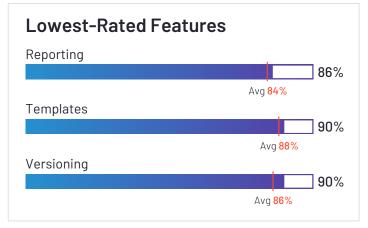


Tribble has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Tribble at a rate of 99%.

















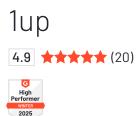
Employees (Listed On Linkedin)



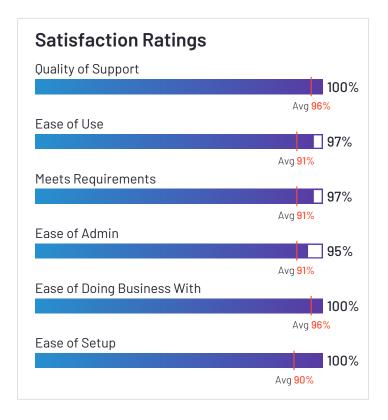
Company Website tribble.ai

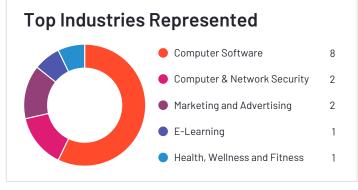


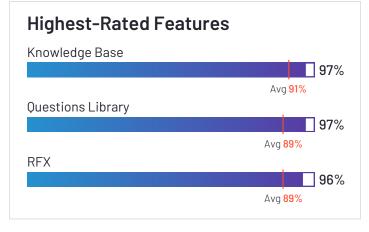


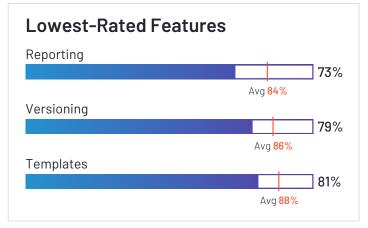


1up has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend 1up at a rate of 98%. 1up is also in the Enterprise Search Software and 0&A Platforms categories.

















Employees (Listed On Linkedin)



Company Website lup.ai



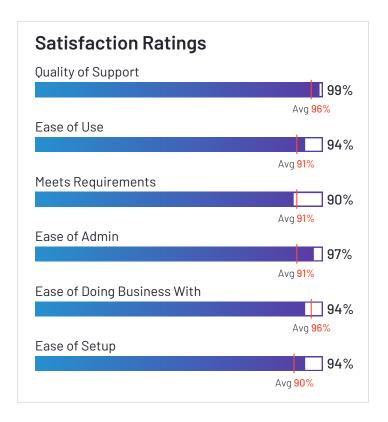


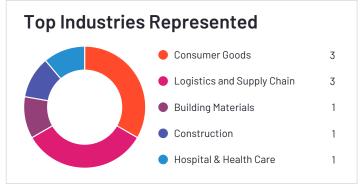
Keelvar

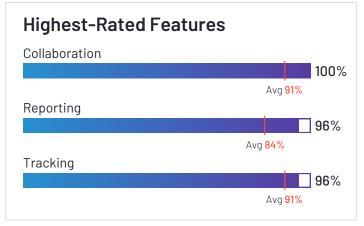


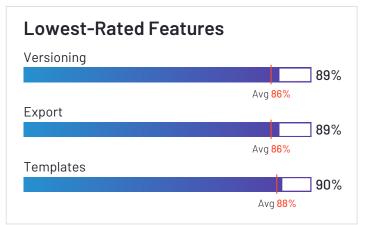


Keelvar has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Keelvar at a rate of 94%. Keelvar is also in the Strategic Sourcing category.

















Employees (Listed On Linkedin)



Company Website keelvar.com



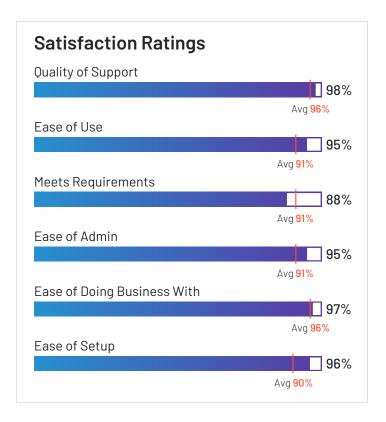


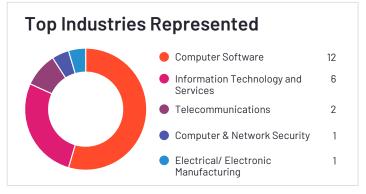
Ombud

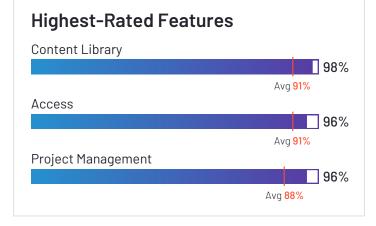


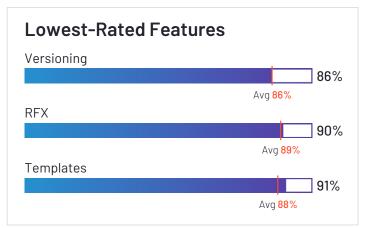


Ombud has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Ombud at a rate of 94%. Ombud is also in the Proposal and Vendor Security and Privacy Assessment categories.

















Employees (Listed On Linkedin)



Company Website www.ombud.com

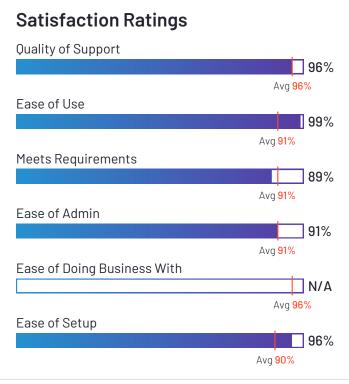


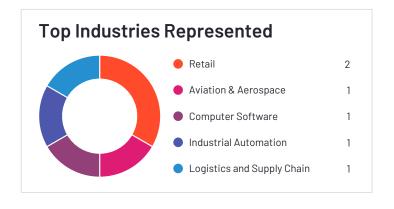


Fairmarkit

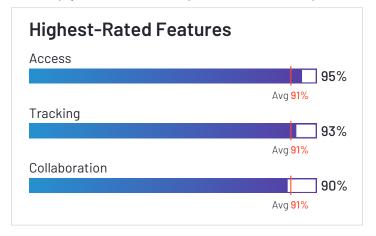


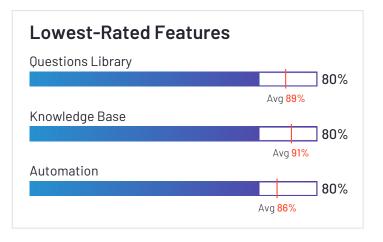
Fairmarkit has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Fairmarkit at a rate of 92%. Fairmarkit is also in the SAP Store, Strategic Sourcing, and Procure to Pay categories.





*N/A is displayed when fewer than five responses were received for the question.













Employees (Listed On Linkedin) 123



Company Website fairmarkit.com

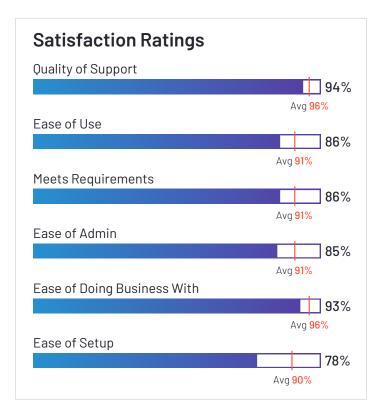


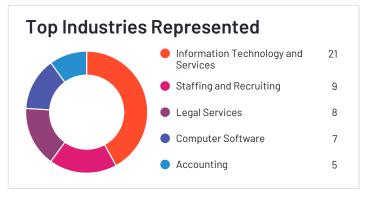


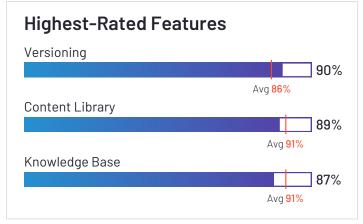
QorusDocs

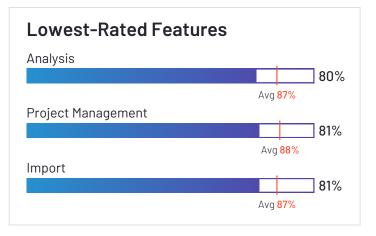


QorusDocs has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 91% of users rated it 4 or 5 stars, 88% of users believe it is headed in the right direction, and users said they would be likely to recommend QorusDocs at a rate of 87%. QorusDocs is also in the Sales Enablement, Proposal, and Document Generation categories.

















Employees (Listed On Linkedin)



Company Website qorusdocs.com

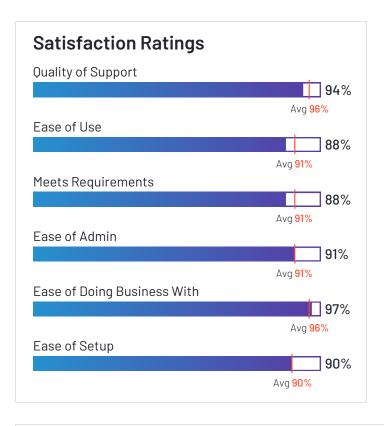


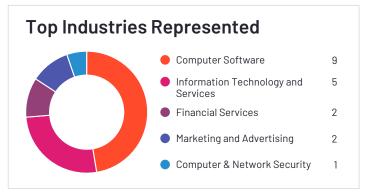


Zip

4.7 ★★★★ (53)

Zip has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 88% of users believe it is headed in the right direction, and users said they would be likely to recommend Zip at a rate of 95%. Zip is also in the Accounts Payable (AP) and Spend Analysis, Procure to Pay, Spend Management, Supplier Relationship Management (SRM), Enterprise Payment, AP Automation, Invoice Management, Strategic Sourcing, Purchasing, and Vendor Management categories.











HQ Location San Francisco, US



Year Founded 2020



Employees (Listed On Linkedin)



Company Website ziphq.com

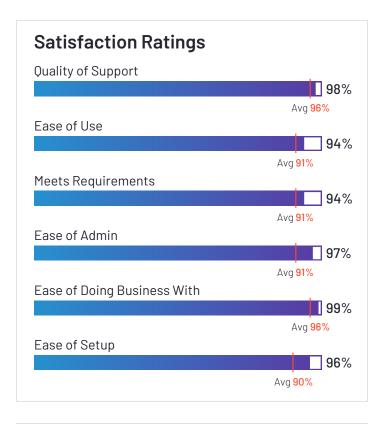


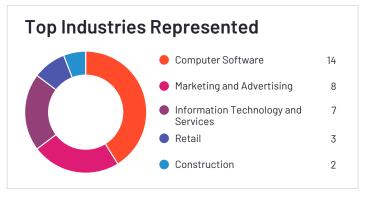


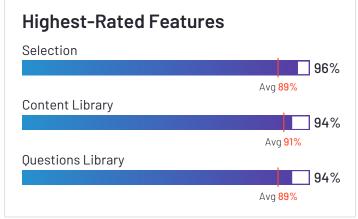
Precoro

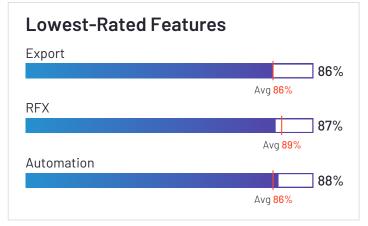


Precoro has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 93% of users believe it is headed in the right direction, and users said they would be likely to recommend Precoro at a rate of 97%. Precoro is also in the Accounts Payable (AP) and Spend Analysis, Procure to Pay, Spend Management, Strategic Sourcing, Vendor Management, Purchasing, and Expense Management categories.

















Employees (Listed On Linkedin)



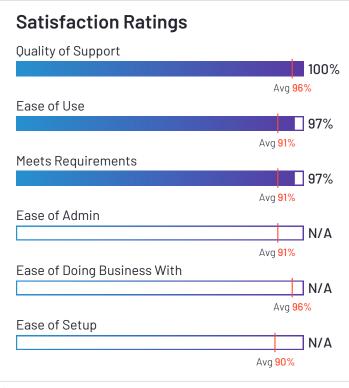


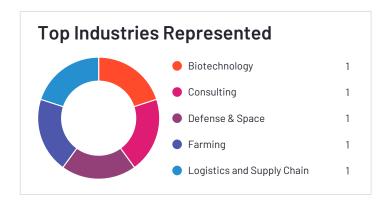


LightSource

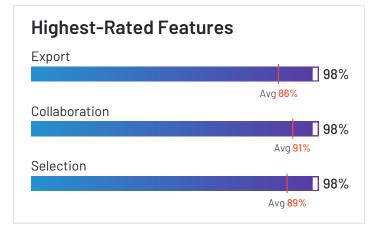
4.9 ★★★★ (11)

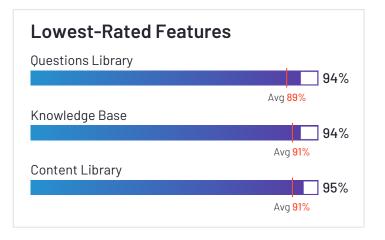
LightSource has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend LightSource at a rate of 97%. LightSource is also in the Supplier Relationship Management (SRM), Strategic Sourcing, and Contract Lifecycle Management (CLM) categories.





*N/A is displayed when fewer than five responses were received for the question.











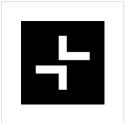


Employees (Listed On Linkedin)



Company Website lightsource.ai

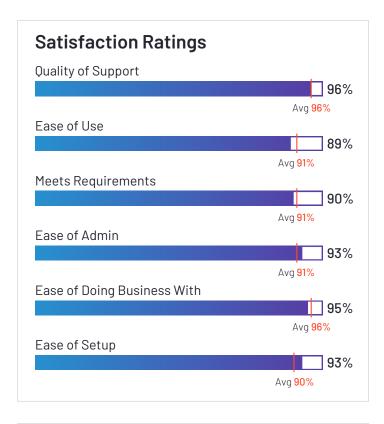


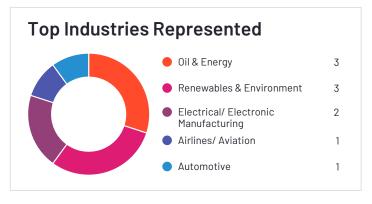


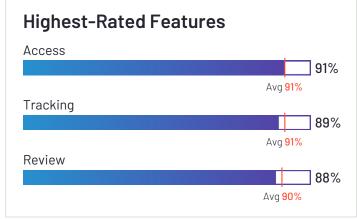
DeepStream Technologies

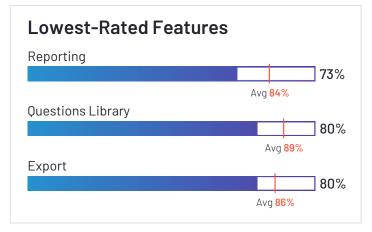
4.7 ★★★★ (20)

DeepStream Technologies has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 88% of users believe it is headed in the right direction, and users said they would be likely to recommend DeepStream Technologies at a rate of 93%. DeepStream Technologies is also in the Proposal and Strategic Sourcing categories.

















Employees (Listed On Linkedin) 22



Company Website deep.stream

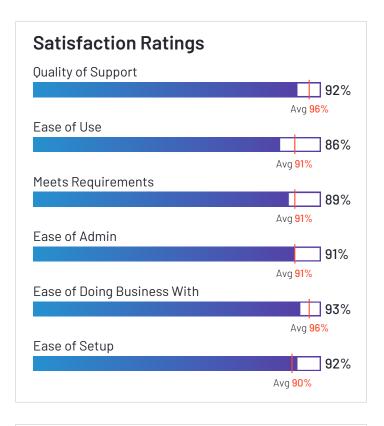


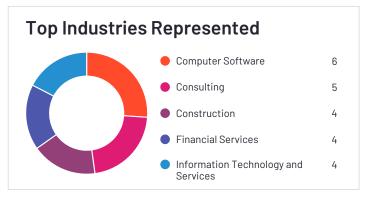


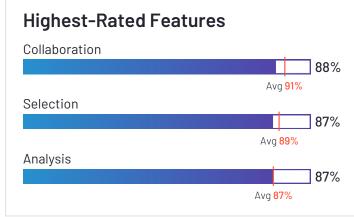
Olive

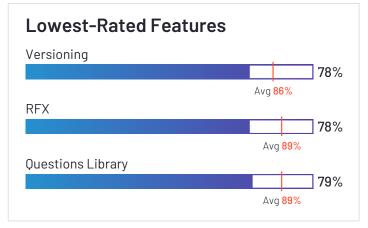


Olive has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 93% of users rated it 4 or 5 stars, 84% of users believe it is headed in the right direction, and users said they would be likely to recommend Olive at a rate of 88%. Olive is also in the Requirements Management, Technology Research Services, and Strategic Sourcing categories.

















Employees (Listed On Linkedin)



Company Website www.olive.app

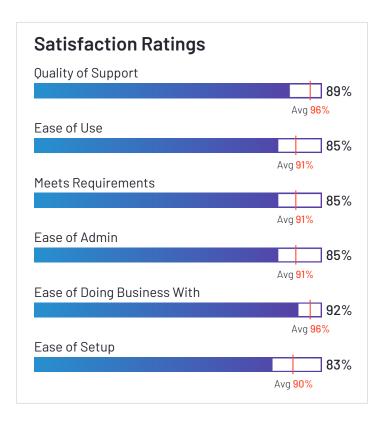


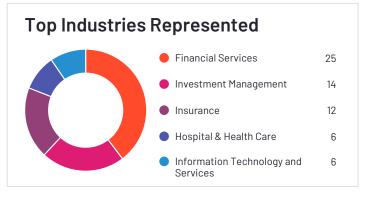


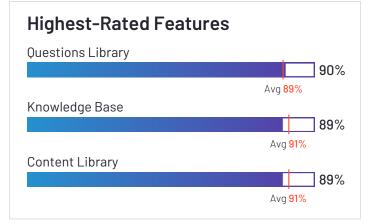
RocketDocs

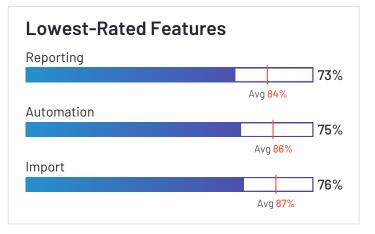
4.2 ★★★☆ (101)

RocketDocs has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 94% of users rated it 4 or 5 stars, 86% of users believe it is headed in the right direction, and users said they would be likely to recommend RocketDocs at a rate of 85%. RocketDocs is also in the Document Generation, Proposal, and Salesforce AppExchange Apps categories.

















Employees (Listed On Linkedin) 24



Company Website rocketdocs.com

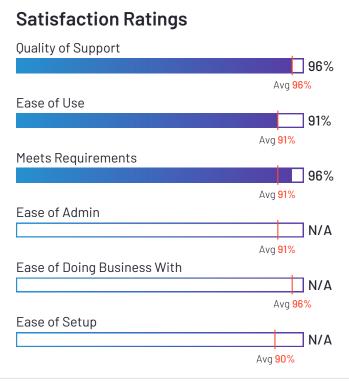


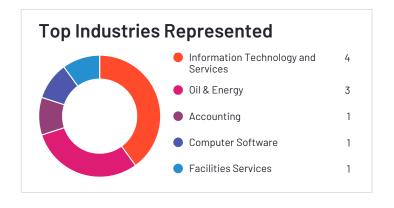
XaitPorter

XaitPorter®

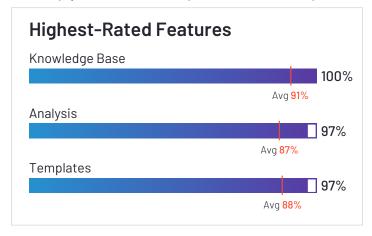


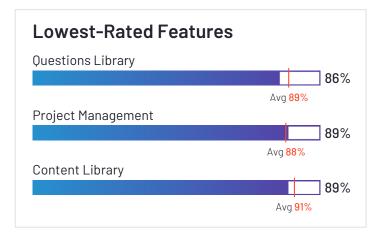
XaitPorter has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 86% of users believe it is headed in the right direction, and users said they would be likely to recommend XaitPorter at a rate of 91%. XaitPorter is also in the Document Generation, Document Creation, Salesforce AppExchange Apps, and Proposal categories.





*N/A is displayed when fewer than five responses were received for the question.













Employees (Listed On Linkedin)



Company Website www.xait.com

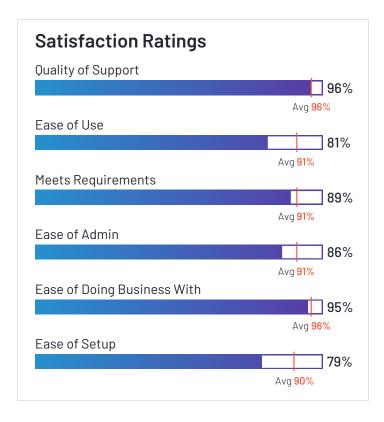


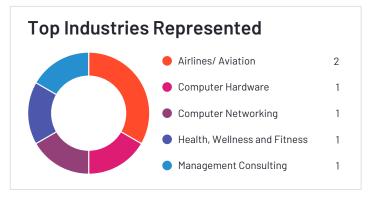


ProcurePort

3.8 ★★★☆ (14)

ProcurePort has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 91% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend ProcurePort at a rate of 81%. ProcurePort is also in the Procure to Pay, Strategic Sourcing, Contract Management, Accounts Payable (AP) and Spend Analysis, Invoice Management, and Supplier Relationship Management (SRM) categories.







ProcurePort



HQ Location

Indianapolis, IN



2000



Employees (Listed On Linkedin)



Company Website procureport.com



Satisfaction Ratings for RFP

G2 reviewers rated software sellers ability to satisfy their needs as shown in the table below.

| | Satisf | faction | | Satisfaction by Category | | | Net Promoter Score (NPS) | | |
|----------------------------|----------------------------|--------------------------------------|-----------------------|--------------------------|--------------------------------|-----------------------|-----------------------------|-------------|-----|
| | Likelihood to Recommend | Product Going in Right Direction? | Meets Requirements | Ease of Admin | Ease of Doing Business With | Quality of Support | Ease of Setup | Ease of Use | |
| Responsive, formerly RFPIO | 91% | 91% | 90% | 89% | 94% | 93% | 89% | 89% | 69 |
| Loopio | 95% | 97% | 93% | 92% | 97% | 97% | 91% | 94% | 85 |
| Upland Ovidian | 87% | 92% | 88% | 84% | 94% | 92% | 84% | 84% | 54 |
| Tribble | 99% | 100% | 97% | 97% | 100% | 99% | 92% | 96% | 100 |
| 1up | 98% | 100% | 97% | 95% | 100% | 100% | 100% | 97% | 94 |
| Keelvar | 94% | 100% | 90% | 97% | 94% | 99% | 94% | 94% | 85 |
| Ombud | 94% | 100% | 88% | 95% | 97% | 98% | 96% | 95% | 87 |
| Fairmarkit | 92% | 100% | 89% | 91% | N/A | 96% | 96% | 99% | 80 |
| QorusDocs | 87% | 88% | 86% | 85% | 93% | 94% | 78% | 86% | 51 |
| Zip | 95% | 88% | 88% | 91% | 97% | 94% | 90% | 88% | 86 |
| Precoro | 97% | 93% | 94% | 97% | 99% | 98% | 96% | 94% | 100 |
| LightSource | 97% | 100% | 97% | N/A | N/A | 100% | N/A | 97% | 100 |
| DeepStream Technologies | 93% | 88% | 90% | 93% | 95% | 96% | 93% | 89% | 81 |
| Olive | 88% | 84% | 89% | 91% | 93% | 92% | 92% | 86% | 56 |
| RocketDocs | 85% | 86% | 85% | 85% | 92% | 89% | 83% | 85% | 51 |
| XaitPorter | 91% | 86% | 96% | N/A | N/A | 96% | N/A | 91% | 76 |
| ProcurePort | 81% | 100% | 89% | 86% | 95% | 96% | 79% | 81% | 27 |
| Average | 92% | 94% | 91% | 91% | 96% | 96% | 90% | 91% | 75 |

 $^{^*\}mbox{N/A}$ is displayed when fewer than five responses were received for the question.

^{**}Net Promoter Score ranges from -100 to +100



Feature Comparison for RFP

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

RFP Generation

| | Templates | RFX | Versioning | Questions Library |
|----------------------------|-----------|-----|------------|-------------------|
| Responsive, formerly RFPIO | 80% | 86% | 84% | 91% |
| Loopio | 87% | 93% | 89% | 95% |
| Upland Qvidian | 82% | 76% | 80% | 87% |
| Tribble | 90% | 99% | 90% | 96% |
| 1up | 81% | 96% | 79% | 97% |
| Keelvar | 90% | 90% | 89% | 94% |
| Ombud | 91% | 90% | 86% | 93% |
| Fairmarkit | 89% | 89% | 86% | 80% |
| QorusDocs | 86% | 83% | 90% | 83% |
| Zip | N/A | N/A | N/A | N/A |
| Precoro | 92% | 87% | 94% | 94% |
| LightSource | 97% | 98% | 97% | 94% |
| DeepStream Technologies | 82% | 88% | 82% | 80% |
| Olive | 86% | 78% | 78% | 79% |
| RocketDocs | 85% | 84% | 80% | 90% |
| XaitPorter | 97% | 91% | 94% | 86% |
| ProcurePort | N/A | N/A | N/A | N/A |
| Average | 88% | 89% | 86% | 89% |

(Feature Comparison for RFP continues on next page)

 $^{^*\}mbox{N/A}$ is displayed when fewer than five responses were received for the question.

 $[\]ensuremath{^{**}}\mbox{A}$ blank box indicates that a seller has selected that they do not offer that feature.



Feature Comparison for RFP (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

RFP Distribution

| | Tracking | Analysis | Selection |
|----------------------------|----------|----------|-----------|
| Responsive, formerly RFPIO | 85% | 81% | 83% |
| Loopio | | | |
| Upland Qvidian | 83% | 76% | 82% |
| Tribble | 94% | 92% | 96% |
| 1up | 89% | 82% | 89% |
| Keelvar | 96% | 93% | 92% |
| Ombud | N/A | N/A | N/A |
| Fairmarkit | 93% | 88% | 89% |
| QorusDocs | 83% | 80% | 82% |
| Zip | N/A | N/A | N/A |
| Precoro | 93% | 94% | 96% |
| LightSource | 98% | 95% | 98% |
| DeepStream Technologies | 89% | 82% | 83% |
| Olive | 86% | 87% | 87% |
| RocketDocs | | | |
| XaitPorter | 94% | 97% | 91% |
| ProcurePort | N/A | N/A | N/A |
| Average | 90% | 87% | 89% |

(Feature Comparison for RFP continues on next page)

^{*}N/A is displayed when fewer than five responses were received for the question.

 $[\]ensuremath{^{**}}\mbox{A}$ blank box indicates that a seller has selected that they do not offer that feature.



Feature Comparison for RFP (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Submissions

| | Collaboration | Knowledge Base | Review | Reporting |
|----------------------------|---------------|----------------|--------|-----------|
| Responsive, formerly RFPIO | 90% | 90% | 88% | 82% |
| Loopio | 95% | 95% | 93% | 86% |
| Upland Qvidian | 84% | 87% | 82% | 80% |
| Tribble | 94% | 94% | 94% | 86% |
| 1up | 89% | 97% | 94% | 73% |
| Keelvar | 100% | 95% | 93% | 96% |
| Ombud | 94% | 96% | 96% | N/A |
| Fairmarkit | 90% | 80% | 86% | 84% |
| QorusDocs | 83% | 87% | 85% | 82% |
| Zip | N/A | N/A | N/A | N/A |
| Precoro | 91% | 91% | 91% | 93% |
| LightSource | 98% | 94% | 97% | 97% |
| DeepStream Technologies | 88% | 88% | 88% | 73% |
| Olive | 88% | 81% | 86% | 85% |
| RocketDocs | 86% | 89% | 85% | 73% |
| XaitPorter | 94% | 100% | 94% | N/A |
| ProcurePort | N/A | N/A | N/A | N/A |
| Average | 91% | 91% | 90% | 84% |

(Feature Comparison for RFP continues on next page)

 $^{^*\}mbox{N/A}$ is displayed when fewer than five responses were received for the question.

 $[\]ensuremath{^{**}}\mbox{A}$ blank box indicates that a seller has selected that they do not offer that feature.



Feature Comparison for RFP (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

RFP Response

| | Project Management | Content Library | Access | Automation | Export | Import |
|----------------------------|-----------------------|--------------------|--------|------------|--------|--------|
| Responsive, formerly RFPI0 | 88% | 90% | 89% | 80% | 84% | 83% |
| Loopio | 93% | 95% | 94% | 88% | 88% | 87% |
| Upland Ovidian | 80% | 91% | 88% | 84% | 87% | 86% |
| Tribble | 92% | 97% | 93% | 97% | 92% | 96% |
| 1up | 84% | 91% | 92% | 94% | 89% | 92% |
| Keelvar | 90% | 90% | 93% | 90% | 89% | 94% |
| Ombud | 96% | 98% | 96% | N/A | N/A | N/A |
| Fairmarkit | 89% | 88% | 95% | 80% | 82% | 80% |
| QorusDocs | 81% | 89% | 86% | 81% | 85% | 81% |
| Zip | N/A | N/A | N/A | N/A | N/A | N/A |
| Precoro | 93% | 94% | 94% | 88% | 86% | 90% |
| LightSource | 95% | 95% | 97% | 95% | 98% | 97% |
| DeepStream Technologies | 83% | 84% | 91% | 84% | 80% | 82% |
| Olive | 82% | 83% | 86% | 84% | 81% | 82% |
| RocketDocs | 86% | 89% | 86% | 75% | 80% | 76% |
| XaitPorter | 89% | 89% | 89% | N/A | N/A | N/A |
| ProcurePort | N/A | N/A | N/A | | | N/A |
| Average | 88% | 91% | 91% | 86% | 86% | 87% |

^{*}N/A is displayed when fewer than five responses were received for the question.

 $[\]ensuremath{^{**}}\mbox{A}$ blank box indicates that a seller has selected that they do not offer that feature.



Additional Data for RFP

The table below includes a breakdown of the customer segments for each product, as represented by G2 reviewers.

Customers by Size

| | Small Business (50 or fewer emp.) | Mid-Market (51-1000 emp.) | Enterprise (>1000 emp.) |
|----------------------------|--------------------------------------|------------------------------|-----------------------------|
| Responsive, formerly RFPI0 | 13% | 51% | 36% |
| Loopio | 14% | 56% | 30% |
| Upland Ovidian | 12% | 28% | 60% |
| Tribble | 11% | 68% | 21% |
| 1up | 11% | 89% | 0% |
| Keelvar | 14% | 21% | 64% |
| Ombud | 0% | 46% | 54% |
| Fairmarkit | 10% | 10% | 80% |
| QorusDocs | 14% | 34% | 53% |
| Zip | 0% | 55% | 45% |
| Precoro | 33% | 63% | 4% |
| LightSource | 0% | 40% | 60% |
| DeepStream Technologies | 40% | 53% | 7% |
| Olive | 17% | 43% | 39% |
| RocketDocs | 22% | 54% | 24% |
| XaitPorter | 23% | 46% | 31% |
| ProcurePort | 36% | 45% | 18% |
| Average | 16% | 47% | 37% |

(Additional Data for RFP continues on next page)

 $^*\mbox{N/A}$ is displayed when data is not publicly available.



Additional Data for RFP (continued)

The table below highlights implementation and deployment data as indicated in real user reviews on G2.

Implementation

| | Deplo | pyment | Implementation Time | | Implementat | ion Method | | Number of Users Purchased | Contract Term |
|----------------------------|-------|-------------|---------------------------|---------------|-------------------------|---------------------------|------------|-------------------------------------|--------------------------------|
| | Cloud | On-Premises | Avg. Months to Go Live | In-House Team | Seller Services Team | Third-Party Consultant | Don't know | Median Number of Users Bought | Avg. Contract Term (Months) |
| Responsive, formerly RFPIO | 81% | 19% | 1.9 | 68% | 14% | 0% | 18% | 17 | 17 |
| Loopio | 74% | 26% | 1.6 | 68% | 16% | 0% | 16% | 17 | 16 |
| Upland Qvidian | 100% | 0% | 3.1 | 50% | 24% | 3% | 24% | 17 | 24 |
| Tribble | 89% | 11% | 1.2 | 50% | 50% | 0% | 0% | 12 | 5 |
| 1up | 88% | 13% | 0.3 | 86% | 14% | 0% | 0% | 27 | 11 |
| Keelvar | N/A | N/A | N/A | 20% | 60% | 0% | 20% | N/A | N/A |
| Ombud | 86% | 14% | 1.7 | 57% | 14% | 0% | 29% | N/A | 24 |
| Fairmarkit | N/A | N/A | N/A | 60% | 20% | 0% | 20% | N/A | N/A |
| QorusDocs | 76% | 24% | 4.4 | 66% | 15% | 0% | 19% | 75 | 15 |
| Zip | 100% | 0% | 2.1 | 43% | 43% | 0% | 14% | 175 | 26 |
| Precoro | 75% | 25% | 1.9 | 64% | 9% | 0% | 27% | 27 | 19 |
| LightSource | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| DeepStream Technologies | 60% | 40% | N/A | 60% | 40% | 0% | 0% | N/A | N/A |
| Olive | 83% | 17% | 1.8 | 86% | 7% | 0% | 7% | 7 | 7 |
| RocketDocs | 50% | 50% | 2.9 | 58% | 25% | 4% | 13% | 7 | 16 |
| XaitPorter | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| ProcurePort | 100% | 0% | 0.8 | 71% | 29% | 0% | 0% | 3 | N/A |

(Additional Data for RFP continues on next page)

*N/A is displayed when data is not publicly available.



Additional Data for RFP (continued)

The table below highlights the average user adoption of each product as indicated in real user reviews on G2.

User Adoption and Return on Investment (ROI)

| | User Adoption | Payback Period | |
|----------------------------|-----------------------|---|--|
| | Average User Adoption | Estimated ROI (payback period in months) | |
| Responsive, formerly RFPI0 | 57% | 12 | |
| Loopio | 66% | 10 | |
| Upland Ovidian | 59% | 20 | |
| Tribble | 67% | 6 | |
| 1up | 51% | 4 | |
| Keelvar | N/A | N/A | |
| Ombud | 67% | N/A | |
| Fairmarkit | N/A | N/A | |
| QorusDocs | 41% | 15 | |
| Zip | 78% | 8 | |
| Precoro | 52% | 17 | |
| LightSource | N/A | N/A | |
| DeepStream Technologies | N/A | N/A | |
| Olive | 48% | 18 | |
| RocketDocs | 69% | 14 | |
| XaitPorter | N/A | N/A | |
| ProcurePort | 27% | N/A | |
| Average | 57% | 12 | |

(Additional Data for RFP continues on next page)

*N/A is displayed when data is not publicly available.



Additional Data for RFP (continued)

The table below highlights third-party market presence data used to inform the G2's Market Presence Score that highlights each products impact and influence in the category.

Market Presence

| Seller Name | Year Founded | Employees on LinkedIn (Seller) | LinkedIn Followers |
|----------------------------|---|--|---|
| Responsive | 2016 | 610 | 62,810 |
| Loopio Inc. | 2014 | 274 | 28,371 |
| Upland Software | 2010 | 1,030 | 21,887 |
| Tribble | 2023 | 11 | 18,564 |
| 1up | 2021 | 23 | 7,031 |
| Keelvar | 2012 | 127 | 8,521 |
| Ombud | 2011 | 43 | 2,712 |
| Fairmarkit | 2017 | 123 | 12,786 |
| QorusDocs | 2012 | 60 | 5,214 |
| Zip | 2020 | 603 | 20,342 |
| Precoro | 2014 | 103 | 4,300 |
| LightSource | 2020 | 30 | 1,873 |
| DeepStream Technologies | 2016 | 22 | 5,011 |
| Olive Technologies | 2018 | 23 | 3,614 |
| RocketDocs | 1994 | 24 | 2,063 |
| Xait | 2000 | 88 | 5,683 |
| ProcurePort | 2000 | 8 | 426 |
| | Responsive Loopio Inc. Upland Software Tribble 1up Keelvar Ombud Fairmarkit QorusDocs Zip Precoro LightSource DeepStream Technologies RocketDocs Xait | Responsive 2016 Loopio Inc. 2014 Upland Software 2010 Tribble 2023 1up 2021 Keelvar 2012 Ombud 2011 Fairmarkit 2017 QorusDocs 2012 Zip 2020 Precoro 2014 LightSource 2020 DeepStream Technologies 2016 Olive Technologies 2018 RocketDocs 1994 Xait 2000 | Responsive 2016 610 Loopio Inc. 2014 274 Upland Software 2010 1,030 Tribble 2023 11 1up 2021 23 Keelvar 2012 127 Ombud 2011 43 Fairmarkit 2017 123 QorusDocs 2012 60 Zip 2020 603 Precoro 2014 103 LightSource 2020 30 DeepStream Technologies 2016 22 Olive Technologies 2018 23 RocketDocs 1994 24 Xait 2000 88 |

 $^{^*\}mbox{N/A}$ is displayed when data is not publicly available.